



Shumbalala Game Lodge Gratuity guideline

Gratuities are solely at guests' discretion - though customary, it is not expected. If you wish to reward our team - tipping should be related to the quality of service experienced by you during your stay.

For tipping purposes, there are two categories of staff. Though it is customary to tip separately you can also tip for the whole team.

Field Guide/ Tracker Team and the Camp staff

(waiters, housekeepers, kitchen, garden & maintenance)

You are welcome to add this to your check-out account in cash, major forex (USD, Pounds or Euros) or Credit Card

Field Guide: R200-R300 per day per guest

Tracker: R100-R150 per day per guest

Camp staff: R200-R300 per day per guest

"The best way to find yourself, is to lose yourself in the service of others"
Mahatma Gandhi